

LUIS Gen2 Maintenance Agreement

What is Covered

This agreement provides the following 3 benefits:

1. In the event of equipment failure, GarTech will cover the cost of repair parts and labor.
2. Hardware upgrades designed to improve initial system performance will be provided at no charge.
3. Loaner unit will be provided if requested while repairs and/or upgrades are made.

How Long Coverage Lasts

This agreement is valid for a period of 12 months after receipt of equipment, or after the agreement has been renewed.

What is Not Covered

This agreement does not cover system damage due to an act of God (such as fire, flood, etc) or abuse. It also does not cover installation of hardware upgrades which are designed to add new features or functionality. Repairs or modifications to ECM wiring harnesses are not covered by this agreement. Transportation and/or shipping cost is not covered without express written consent.

What GarTech Will Do

GarTech will repair or replace any LUIS Gen2 module component that proves to be defective in materials or workmanship. GarTech will provide approved hardware upgrades free of charge.

How to Get Service

Contact any GarTech Representative at 812-794-4796. You may also email service requests to service@gartechenterprises.com